



# Practice News

## Special points of interest:

- Annual Reviews
- Strange Requests
- Missed Appointments
- Knit and Natter
- Christmas Information

## Annual Reviews

If you have a chronic health condition such as  
 ANGINA,  
 ASTHMA,  
 CHRONIC KIDNEY DISEASE  
 COPD  
 CORONARY HEART DISEASE,  
 DEMENTIA,  
 DIABETES ,  
 EPILEPSY,  
 HEART FAILURE,  
 HYPERTENSION  
 OSTEOPOROSIS or  
 STROKE

it is important for your health that you are reviewed annually.

The Treatment Room are

currently sending out appointments for these reviews.



If you receive an appointment please try and come but if you are unable to attend please contact reception and an alternative time will be offered.

**At this time we would ask that you do NOT use the online service to cancel Chronic Disease Clinic appointments as these cannot be traced.**

These clinics are set up by the nursing staff to monitor your health and most require one visit per year only.

## Strange Requests

Over the course of a year we get many strange prescription requests.



Medication requested	Medication required
TOILET TABLETS	Laxatives
LOST KAREN	Losartan
UNSURE DRINKS	Ensure drinks
SILVERSATIN	Simvastatin



# Merry Christmas and a Happy New Year

## Missed Appointments

A number of patients are missing their appointments.

Our objective is to provide the best service we can for our patients but we need patients' co-operation to do this. Wasting appointments impedes our ability to see all the patients who need consultations. If you need to cancel an appointment we would be grateful if you could notify reception in good time.

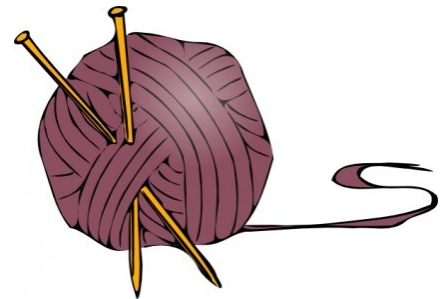
In September we had 96 missed appointments. In October we had 104 missed appointments. In November we had 136 missed appointments and to

date in December we have had 78 missed appointments.



## Knit and Natter

We have been asked to let our patients know about a 'Knit and Natter' group which has started on Wednesday afternoons in Dundonald Library between 2-3.30pm, all welcome to come along, bring a set of knitting needles, some wool and have a chat.



## Christmas

The Doctors and staff of Dundonald Medical Centre would like to take this opportunity to wish all our patients a very Merry Christmas and a Peaceful, Prosperous and Healthy New Year.

Over the festive period the practice will be closed on Tuesday 25th and Wednesday

26th December and also on Tuesday 1st January 2013.

In the case of a medical emergency please phone South and East Belfast Doctors on Call.

The telephone number for this service is **028 90796220**.

